



WELCOME TO HERMANUS BOUTIQUE GUEST HOUSE

We would like to take this opportunity to welcome you to Hermanus Guest House. We have created a place where you can sit back and relax and enjoy the beautiful surroundings of Hermanus.

Should you require any assistance with information or bookings regarding local tours and transfers, fine dining, entertainment or any other hospitality services, please find the relevant information regarding your surroundings in the Service Directory provided. For further queries, please do not hesitate to contact our team at Reception.

We trust that you will have a memorable and enjoyable stay with us.

Kind Regards
Mariane Maree & Team



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A. CONTACT NUMBERS AND EMERGENCY NUMBERS

Reception Internal Line	9
Reception	028 313 1433
Fax	028 313 1854
Email	reservations@hermanusguesthouse.co.za
Physical Address	09 Marine Drive, Hermanus, 7200
Web	www.hermanusguesthouse.co.za
Hermanus Public Protection	028 312 4900
Hermanus Police Station	028 313 8500
Hermanus Fire Department	028 312 2400
NSRI	028 312 3180
Hermanus Ambulance	028 316 2763
ADT Security	086 121 2306
Municipality	028 313 8000
Dr Tilla Muller	028 312 1190
Dr Lappa Munnik	028 312 1119
Dr Fauel (Dentist)	028 312 1213
Clicks Pharmacy	028 313 0269
Hermanus Pharmacy	028 312 4039
Medirite Pharmacy	028 312 3182



B. GUEST INFORMATION

ACCOUNTS

All accounts to please be settled on arrival. All extras to be settled on departure.

AIR CONDITIONERS

For your comfort, your room is fully air-conditioned.

ANIMALS

Please note that with the exception of guide dogs, animals are not permitted on the premises.

BREAKFAST

Breakfast is served daily in the Main Building from 08:00 until 10:00.

Should you require an earlier breakfast, please contact reception a day prior.

EMERGENCY PROCEDURE

In the event of an emergency please follow the emergency procedure located at the back of your room door. Our Assembly point is in our parking area.

BANKING AND FOREIGN EXCHANGE

Banks can be found in the CBD of Hermanus.

Banks generally operate from 09:00 to 15:30 on weekdays and 08:30 to 11:00 on Saturdays. Banks are closed on Sundays and Public Holidays.

ABSA BANK

Situated on the Main road opposite Clicks.
028 313 7200

NEDBANK

Situated on the Main road opposite the Post Office
028 313 8800

FIRST NATIONAL BANK

Situated on the Main road across from Jet Clothing Store
028 312 1140

STANDARD BANK

Situated in the Whale Coast Mall
On the R43 Main Road

086 010 1341

B. GUEST INFORMATION

BEACHES

Braaing and picknicking are favourite pastimes. Reception will be able to advise which of the beaches are suited to specific activities.

A

ONRUS BEACH

which is adjacent to a warm, tranquil lagoon, is ideally suited for family outings. young children can play in the calmer waters of the lagoon, while older children and adults can brave the waters. this beach lies below the renowned restaurant, the milkwood, which is an ideal spot to quell hunger pangs. onrus beach is also a favourite haunt for local surfers.

B

LANGBAAI BEACH

is a secluded cove at the foot of the cliffs and is considered to be the 'secret' beach of Hermanus.

C

KAMMABAAI BEACH

also known as 'Lovers Cove' has the best waves for surfing as well as picnic spots and braai sites under the Milkwood.

D

VOELKLIP BEACH

has lawns as well as sand and its popular with surfers and sunbathers alike. The change rooms are old but adequate.

E

GROTTO BEACH

Stretches all the way to the mouth of the Kleinrivier Lagoon and De Plaat (renowned as one of the best fishing spots). There are excellent facilities including picnic/ braai areas, change rooms and a beachside restaurant, Dutchies. Grotto Beach was awarded Blue Flag status in November 2002 for its state of pristine cleanliness.





C. SERVICES AND FACILITIES

BEACH TOWELS

You are requested not to remove the white bathroom towels from your room for use at the beach or pool area. Beach towels are available on request from reception. Deposit R150.00 will be charged per towel.

Swimming not permitted after 9pm.

CHECK IN/OUT TIMES

Check in time is 14:00 on the day of arrival.
Check out time is 11:00 on the day of departure.
Late Check outs can be arranged at an additional cost.

Please return your room key, gate remote and beach towels to Reception on departure.

CONCIERGE

The reception team is well trained and equipped to guide you in exploring Hermanus and its surrounding. Feel free to let us assist you with tours, transfers and general tourist information. Further on the Service Directory, you will find some of our favourite activities in and around Hermanus.

WIRELESS INTERNET

Wireless internet access is available throughout the guest house. Please connect HGH internet using the password provided in your welcome pack.

GROCERY STORES

PICK N PAY

Situated on the Main road opposite the shell garage.
Monday to Sunday 08:00-20:00
Please note that hours may vary on Public holidays

CHECKERS

Situated in the Hermanus Station Shopping Centre.
Monday to Sunday 08:00-20:00
Please note that hours may vary on Public holidays

HOUSEKEEPING

Housekeeping service is offered daily.

FLOWERS

Fleur Flower Shop
Situated on the main road opposite Debonnairs.
(028) 313 2215

FEUL AND PETROLEUM

Shell Garage
Situated on the Main road opposite Pick n Pay.

LAUNDRY

A laundry service is available Monday to Saturday. The laundry service is closed on Sundays and on Public holidays. Please complete the laundry slip supplied, place items in the bag and notify reception before 09:00, should you wish to have your laundry returned to you the same day.

MAINTENANCE

Please report any maintenance matters to the receptionist on duty.

PARKING

Enclosed parking.
Situated at the back of the Guest House. Access to the parking is via a remote controlled gate.

RECEPTION

For any quires that you may have during your stay please contact our team at reception.

Reception hours are from 07H00 to 22H00. To contact reception dial 9.

Please contact us on our all hours number 084 608 5126 should you require any assistance after our reception hours.

SAFES

The safe is located in the standing cupboard of your room. The safe is opened and closed with a password. Please note that the password has to be 4-6 digits. Once the safe is opened, it will automatically reset itself.

SPA BATH

When using the spa bath please ensure that water level is higher than the jets in order to ensure that spa bath works correct.

Please consider other guests and do not use after 24H00.

WAKE UP CALL

Wake up calls can be arranged with reception.

D. WHAT TO DO IN AND AROUND HERMANUS

Boat based whale watching cruises

Great White Shark viewing and Cage Diving Trips

Horse Riding

Fishing

Wine Tasting

Art Galleries

Hiking in the Fernkloof nature reserve

Beaches

Museums

Shopping

Day trips from Hermanus

Walk up Hoy's Koppie

Scenic drive along Rotary Way

Paragliding

New Harbour

Old Harbour

Golfing

Cliff path walks

Beer Tasting

Sea kayaking

Quad biking

Bicycle Hire

Township Tours

E. WHERE TO EAT

Burgundy	Marine Drive, Market Square	028 312 2800
B' Steakhouse	No 5 Hemel en Aarde Village	028 316 3625
Barefoot Cook	Aberdeen Street, Hermanus	028 312 4681
Bella Napoli Pizzeria	Van Blommestein Road, Onrus	028 316 2967
Bietangs Cave	Below Marine Drive, Hermanu	028 312 3454
Mezz & Co	6 Market Square Street, Marine Drive	028 313 1178
Cattle Barron	Market Square	028 313 0384
Debonaires Pizza	Main Road, Hermanus	028 313 1313
Dutchies on Grotto	10th Avenue, Grotto Beach, Hermanus	028 314 1392
Heaven	Hemel and Aarde Route	072 905 3947
Eat	Section 4,5and 6, Hemel en Aarde	028 316 2348
Wooden Barrel Restaurant	Village Square, Marine Drive	028 312 4377
Fabio's Ristorante	60 St Peters lane, Hermanus	028 313 0532
Fishermans Cottage	Lemmes Corner, Market Square	028 312 3642
Fusion Café	Village Square, Hermanus	028 312 4277
Harbour Rock Seafood Grill & Sushi Bar	New Harbour, Hermanus	028 312 2920
Lemonicious	24 Village Square, Marine Drive	028 312 3611
La Pentola	Shop 4 Ocean View, Marine Drive	028 313 2007
La Vierge	Hemel en Aarde Wine Route	028 313 0130
Pavillion @ the Marine	Marine Hotel, Marine Drive	028 313 1000
Quayside Cabin	Lower Slipway, New Harbour	028 313 0752
Rossi's Italian Restaurant	10 High Street, Hermanus	028 312 2842
Savannah Café	Opposite Old station/Tourism Bureau	028 312 4259
Seafood@The Marine	Marine Hotel, Marine Drive	028 313 1000
Tapas Food & Wine Bar	Market Square, Hermanus	028 312 4840
The Classroom	Hemel en Aarde Village, Main Road	028 316 3582
The Pear Tree	Marine Drive Village Square	028 313 1224

F. TELEVISION INFORMATION

CHANNEL	Description	CHANNEL	Description
100	Dish on TV	265	GAU TV
101	M-Net	292	Lesotho TV
105	M-Net Movies Smile HD	301	Cartoon Network
106	M-Net Movies Action +	302	Boomerang
111	M-Net Movie	306	BBC Cbeebies
115	M-Net Movies Action	311	eToonz
127	GINX eSport	323	MTV Music
137	Life Time	331	One Gospel
138	eMovies HD	340	Dumisa
140	eMovies Extra	341	Faith
144	KykNet HD	342	Day Star
161	Mzansi Magic	343	TBN Africa
166	Zee World	347	Itv Networks
171	Discovery ID HG	390	Emmanual
179	Travel Channel	400	BBC World
180	People's Weather	401	CNN HD
191	Sabc 1	402	Sky News
192	Sabc 2	403	eNCA HD
193	Sabc 3	404	Sabc News
194	E-TV	405	Africa News Network
200	SuperSport bLITZ	406	Al Jazeera
201	Super Sport 1	407	Russia Today
203	Super Sport 3	408	Parliamentary Service
204	Super Sport 4	417	Africa News
206	Super Sport 6	901	M-Net + 1 HD
207	Super Sport 7		
209	Super Sport 9		
210	Super Sport 10		
235	SuperSport Maximo 1 HD		
251	Soweto TV		
260	Bay TV		
261	KZN		
262	Tswane TV		
263	Cape Town TV		